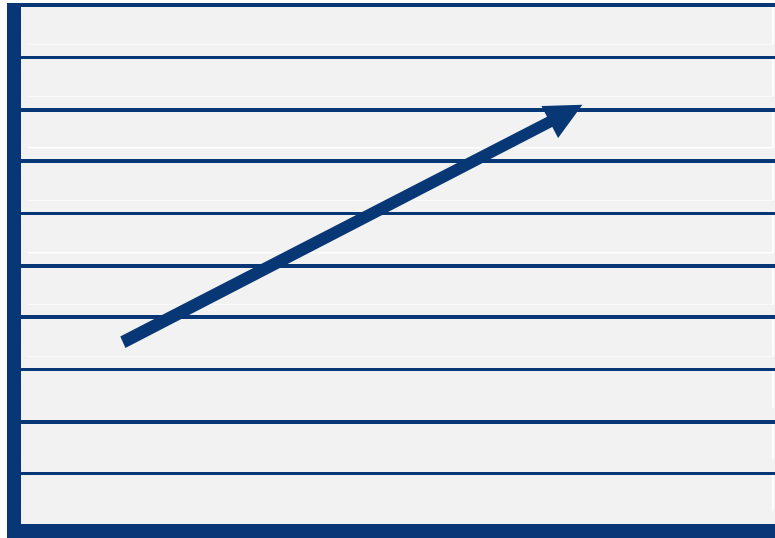


**“Helping You Grow”**

Uptime



Yield

**Our Mission**

Kayex is committed to providing superior quality crystal growing equipment and services to the global silicon-growing marketplace

**Our Service Team**

Our Services and Solution team is dedicated to helping you keep your CZ crystal grower:

- Up... Uptime is the only time that counts
- Running... in top performance

With over 100 years of experience, our service team will help you choose the right services and solutions

**“The Right Services and Solutions”**

Plant Production and Maintenance Services	Description
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<b>Maintenance Training</b>	<ul style="list-style-type: none"> <li>✓ Knowledge and method training is provided to maintain our growers according to factory recommendations.</li> <li>✓ Training quoted per event basis.</li> </ul>
<b>Operator Training</b>	<ul style="list-style-type: none"> <li>✓ Skills and knowledge provided needed to set-up and run our grower according to recommended Kayex technique.</li> <li>✓ Training quoted per event basis.</li> </ul>
<b>Part Kits for Preventative Maintenance</b>	<ul style="list-style-type: none"> <li>✓ Pre-packed part kits available to allow a company to perform quarterly, semi-annual and/or annual PMs. Kits tailored to customer requirements.</li> <li>✓ Savings on parts for annual contracted shipments.</li> </ul>
<b>Process Control Consulting</b>	<ul style="list-style-type: none"> <li>✓ Process consulting services available to enhance your yields.</li> <li>✓ Services quoted per event basis.</li> </ul>
<b>Site Specification</b>	<ul style="list-style-type: none"> <li>✓ Site recommendations, preparations, and readiness support available.</li> <li>✓ Service quoted per event basis if applicable.</li> </ul>

<b>Kayex Services</b>	<b>Description</b>
<b>Technical Support</b>	<ul style="list-style-type: none"> <li>✓ 5 x 8, 8:00am – 5:00pm EST.</li> <li>✓ Technical Support Experts available to respond to your equipment and service needs by phone, fax, or e-mail.</li> </ul>
<b>Grower Productivity Options</b>	<ul style="list-style-type: none"> <li>✓ Full line of grower productivity enhancements are available.</li> </ul>
<b>Installation</b>	<ul style="list-style-type: none"> <li>✓ Equipment installation quoted per event and travel cost.</li> <li>✓ Operator and Maintenance basic instruction.</li> </ul>
<b>In-Stock Parts</b>	<ul style="list-style-type: none"> <li>✓ Kayex maintains inventory of critical parts to meet operation requirements.</li> </ul>